



Update regarding COVID-19 and our clinics

Dear valued patients,

We hope that you and your families are staying healthy and safe in these difficult circumstances.

As we continue to monitor the COVID-19 outbreak closely, the safety and health of our patients and employees remain our top priority. In keeping with the requirements set forth by health care officials and government entities, your LASIK MD clinic remains closed. However, as provinces begin to reopen parts of their economy, we anticipate being able to welcome you back to our clinic in the coming weeks. When we have a better sense of when we are likely to reopen, a member of our team will contact you via phone or email to reschedule your appointment. No further action is required on your part.

Please note, all appointments until June 14 have been cancelled.

Information regarding previously scheduled appointments:

- Pre-operative consultations, surgeries, post-operative consultations and corneal imaging appointments have been cancelled until June 14.
- If your appointment was for a surgery, we will honour the quote you received during your pre-operative consultation, including financing offers.
- If your appointment was for a post-operative consultation to maintain your Vision Enhancement Plan, it will be rescheduled for when we reopen, and we will honour the warranty.

Throughout the past several weeks, we have been working hard to implement additional protocols beyond our usual standard health and safety measures. **[Click here](#)** to learn about the safety protocols we have implemented in our clinics to keep you safe when we reopen.

For any questions or emergencies, please call us at [1-866-961-2020](tel:1-866-961-2020).

Thank you and we look forward to seeing you soon,

Your LASIK MD team